

4

CLAIMS SUBMISSION

4.1	OVERVIEW.....	4
4.2	METHOD OF SUBMITTING CLAIMS	4
	Medical Claims Electronic Data Transfer (MC EDT)	4
4.3	PROCESS TO SUBMIT CLAIMS.....	5
4.4	SUBMISSION OF CLAIMS	5
	HCP Claim	5
	WSIB Claim.....	6
	RMB Claim	6
	Patient Information.....	7
	Coding Requirements	8
	Cut-Off Date for Claims Submission	8
	Resubmission of Unpaid Claims	8
	Claims Requiring Documentation.....	9

4.5	Reports	9
	File Reject Message.....	9
	Batch Edit Report.....	9
	Claims Error Report	9
	Split Claims Error Report	10
	Remittance Advice Report (RA)	11
	Group RA Split/Extract.....	11
	OBEC Response File	11
	Governance Reports	11
	Primary Care Reports	11
4.6	Reconciliation and Payment.....	12
4.7	Inquiries	12
4.8	Province/Territory Codes	14
4.9	Error Codes.....	15
4.10	Error Report Messages	23
4.11	Explanatory Codes.....	24
4.12	Specialty Codes	31
	Specialty Code - Physician – Specialty or Discipline.....	31
	Specialty Code - Dental – Specialty or Discipline	32
	Specialty Code - Practitioner – Specialty or Discipline.....	33
	Specialty Code - Other – Specialty or Discipline	33
4.13	Diagnostic Codes	34
	Other Diseases or Disorders – Not Specified Elsewhere	74
	Diagnosis– Description(s) – Code (Alpha)	74
	Infections and Parasitic Diseases (Numeric).....	77
	Neoplasms	79
	Endocrine, Nutritional and Metabolic Diseases and Immunity Disorders	82
	Diseases of Blood And Blood-Forming Organs.....	83
	Mental Disorders	83

Diseases of Blood And Blood-Forming Organs.....	83
Mental Disorders	83
Diseases of the Nervous System and Sense Organs	84
Diseases of the Circulatory System	86
Diseases of the Respiratory System	88
Diseases of the Digestive System.....	89
Diseases of the Genito - Urinary System	91
Complications of Pregnancy, Childbirth and the Puerperium	93
Diseases of the Skin and Subcutaneous Tissue	94
Diseases of Musculoskeletal System and Connective Tissue.....	95
Congenital Anomalies	96
Perinatal Morbidity and Mortality	96
Symptoms, Signs and Ill-Defined Conditions	97
Accidents, Poisonings and Violence	97
Supplementary Classifications	99
Physiotherapy	100
Common Diagnostic Codes	101
4.14 Questions and Answers	104

4.13 Diagnostic Codes

Diagnosis (Starts with “A”) – Description(s) – Code

Abdominal	Pain, Masses.....	787
	Adhesions	560
Abortion	Advice	895
	Complete, Incomplete	634
	Missed.....	632
	Therapeutic	635
	Threatened.....	640
Abrasions		919
Abruptio Placenta		641
Abscess	Anal or Rectal Regions.....	566
	Bartholin's Gland	616
	Brain.....	349
	Breast.....	611
	Dental.....	525
	Fallopian Tube, Ovary or Tubo-ovarian.....	614
	Pilonidal Tissue, Other	682
	Skin and Subcutaneous	685
	Urinary System.....	590
Acariasis		133
Acne		706
	Rosacea	695
	Vulgaris	706
Acromegaly		253
Actinomycotic Infection		039
Addison's Disease		255
Adenitis Cervical		289
Adentis - see Lymphadenitis		
Acute		683
Adenoids, Chronic Infection		474

Adenoma Parathyroid	259
Adjustment Reaction	309
Adrenogenital Syndrome	255
Adverse Effects	
Of Drugs and Medications, including allergy, overdose, reactions.....	977
Or Other Chemicals (e.g., lead pesticides and venomous bites)	989
Of Surgical And Medical Care (e.g., wound infection, wound disruption, other iatrogenic disease)	994
Of Physical Factors (e.g., heat, cold, frostbite, pressure)....	998
Agammaglobulinemia	279
Aged Parent Problem	900
Agranulocytosis	288
A.I.D.S. Acquired Immune Deficiency Syndrome	042
A.I.D.S. (A.R.C.) Acquired Immune Deficiency Syndrome Related Complex ..	043
Alcoholic Psychosis	291
Alcoholism	303
Allergy	
Bronchitis	493
Drugs and Medication	977
Rhinitis	477
Alopecia	704
Alveolitis, Oral Cavity	525
Alveolitis, Lung	518
Amblyopia	368
Amoebiasis	006
Amenorrhea	626
Amino-acid – Acid Metabolism Disorder	270
Amputation, Traumatic	
Lower Limb(s).....	894
Upper Limb(s).....	884
Anal	
Fissure, Fistula	565
Stricture	569
Anaphylaxis	995

Anemia	Aplastic.....	284
	Hemolytic, acquired excluding hemolytic disease of newborn	283
	Hemolytic, Hereditary	282
	Iron Deficiency.....	280
	Pernicious	281
	Sickle Cell	282
	Other Anemias	285
Aneurysm, Aortic (non-syphilitic).....		441
Aneurysm, Others		447
Angina, Ludwig's		529
Angina Pectoris		413
Angina, Vincent's		136
Ankylosing Spondylitis		720
Ankylosis, Joint		718
Annual Health Examination: Adolescent/Adult		917
Anorexia		787
Anorexia Nervosa		307
Anuria		788
Anxiety Neurosis		300
Aphakia		360
Appendicitis, Acute	With or without abscess or peritonitis	540
Arrhythmias, Cardiac, Other		427
Arteriosclerosis	Cerebral with psychoses	298
	Generalized	440
Arteriosclerotic Cerebrovascular Disease, Chronic.....		437
Arteriosclerotic Heart Disease (A.S.H.D.) Without Symptoms.....		412
Arteritis, Temporal		446
Arthralgia		781
Arthritis	Osteo.....	715
	Pyogenic	711
	Rheumatoid	714

Traumatic	716
Arthrogyposis (Contracture of Joint)	728
Asbestosis	501
Ascites	787
Asphyxia	799
Asthma	493
Astigmatism	367
Astroblastoma	191
Astrocytoma	191
Ataxia	780
Atelectasis	518
Atherosclerosis	440
Athlete's Foot	110
Atrial Fibrillation, Flutter	427
Autism	299
Automated Visual Field AVF test.....	918

Diagnosis (Starts with “B”) – Description(s) – Code

Baker's Cyst	727
Basal Cell Carcinoma	173
Battered Child	899
Bed Sore	707
Bee Sting	989
Behavior Disorders of Childhood and Adolescence	313
Bell's Palsy	351
Bends	994
Benign Prostatic Hypertrophy (B.P.H.).....	600
Birth Trauma	767
Bites, Non-venomous	919
Bites, Venomous	989
Bleeding Post-menopausal	627
Rectal	569

Blepharitis	373
Blindness	369
Blood Poisoning	038
Boil	680
Botulism	136
Bradycardia	427
Branchial Cyst	744
Bronchiectasis	494
Bronchitis	Acute 466
	Allergic 493
	Chronic 491
Brucellosis	023
Bruises	919
Buerger's Disease	443
Bullet Wound	If open wound use code for appropriate area – see Open Wounds
	If internal injury use 869
Bunion	727
Burns	Thermal or Chemical 949
Bursitis	727

Diagnosis (Starts with “C”) – Description(s) – Code

Calculus (Stone)	Bile Duct.....	576
	Bladder.....	592
	Kidney	592
	Lacrimal Duct	368
	Liver	573
	Prostate.....	592
	Salivary Glands	527
	Ureter	592
Calluses		700
Candidiasis		112
Canker Sore		528

Carbuncle	680
Cardiac Arrest	427
Cardiospasm	530
Carpal Tunnel Syndrome	739
Cartilage Tear	718
Cataract Congenita	744
Excluding Diabetic or Congenital.....	366
Carcinoma In Situ Breast.....	233
Digestive Organs.....	230
Genito-urinary System.....	233
Skin	232
Respiratory System	231
Other	234
Celiac Disease	579
Cellulitis	682
Cephalgia	780
Cephalo-pelvic Disproportion	653
Cerebral Degenerations, Other	331
Cerebral Haemorrhage	432
Cerebral Ischaemia, Transient	435
Cerebral Palsy	343
Cerbro-vascular Accident, Acute (C.V.A.)	436
Cerrebral Thrombosis	436
Cerumen in Ear	388
Cervical Dysplasia	622
Cervical Erosion	622
Cervical Hyperplasia	752
Cervicitis	616
During Pregnancy.....	646
Chalazion	373
Chicken Pox	052
Child Abuse, Child Neglect	899

Childhood Psychosis	299
Cholecystitis without Gallstones.....	575
Cholelithiasis (Gallstones) With or Without Cholecystitis.....	574
Chorea	392
Chorioretinitis	363
Choroiditis	363
Chronic Fatigue Syndrome	795
Circumcision, Newborn	609
Cirrhosis Liver, Alcoholic, Biliary	571
Claudication, Intermittent	443
Claustrophobia	300
Cleft Palate, Lip	749
Club Foot	754
Coagulation Defects	286
Coarctation of Aorta	747
Coccydynia	724
Cold, Common	460
Cold Sore	054
Colic, Renal	788
Colitis Mucus.....	564
Ulcerative	556
Colon Spastic, Irritable.....	564
Colon Positive Fecal Occult Blood	545
Colon Surveillance	546
Colon Family History of Colon Cancer	547
Colon Screening	548
Compression of Umbilical Cord.....	762
Concussion	850
Conduction Disorders, Other.....	426
Condyloma	099
Condylomata Accuminata	079
Congenital Anomalies Autosomal, Chromosomal	758

Circulatory System	747
Digestive System.....	751
Ear, Face, Neck.....	744
Eye	743
Genital Organs	752
Heart	746
Limbs.....	755
Musculoskeletal System.....	756
Nose and Respiratory System.....	748
Pylorus, Mouth, Esophagus, and Stomach	750
Sex Chromosomes.....	758
Urinary System.....	753
Congestive Heart Failure	428
Conjunctiva Disorders (e.g., Conjunctivitis).....	372
Conn's Syndrome	255
Constipation	564
Contraceptive Advice	895
Contusions	919
Convulsions	780
Cord Prolapse	762
Corneal Ulcer	370
Corns	700
Coronary Artery Disease, Chronic, Without Symptoms.....	412
Coronary Insufficiency, Acute.....	413
Coronary Thrombosis	410
Cough	786
Coxsackie Pleurodynia	074
Cramps of Leg	781
Cretinism	243
Crohn's Disease	555
Croup	464
Cushing's Syndrome	255

C.V.A.	Cerebrovascular Accident	436
Cyst	Baker's	727
	Bartholin's Gland	616
	Bone	213
	Branchial	745
	Breast.....	610
	Dental.....	525
	Dermoid.....	228
	Hydatid All Sites	122
	Lip (mucocele).....	210
	Ovarian.....	220
	Pilonidal.....	685
	Renal.....	223
	Sebaceous	706
	Urachal.....	753
Cystic Fibrosis		277
Cystic Disease, Chronic or Cystic Mastitis		610
Cystinuria		270
Cystitis		595
	During Pregnancy.....	634
Cystocele		618

Diagnosis (Starts with “D”) – Description(s) – Code

Dacrocystitis		375
Deafness, All Types		389
Decubitus Ulcer		707
Deficiency	Mental	319
	Iron	280
	Nutritional, Vitamin	269
Dehydration		277
Delirium Tremens		291
Delivery	Normal.....	650

	With Other Complications.....	669
	With Placenta Praevia, Abruptio Placenta.....	641
Dementia	Senile, Presenile	290
Dental Caries		521
Depression, Reactive		300
Depressive or Other Non-psychotic Disorder, Not Classified Elsewhere		311
Dermatitis	Allergic, Atopic.....	691
	Contact.....	692
	Neuro	691
	Seborrheic.....	690
Dermatomyositis		710
Detachment, Retinal		361
Deviated Nasal Septum		470
Diabetes Mellitus (Including Complications).....		250
Diabetes Mellitus with Ocular Complications.....		248
Diabetes Insipidus		253
Diaper Rash		691
Diarrhea		009
Difficulty at Work		905
Diphtheria		032
Diplopia		368
Disease	Addison's.....	255
	A.I.D.S.....	042
	Arteriosclerotic.....	437
	Arteriosclerotic Heart.....	412
	Bacterial	040
	Buerger's	443
	Breast Cystic, Chronic.....	610
	Bright's	580
	Christmas	286
	Crohn's.....	555
	De Quervaine's.....	727

	Duchennes	099
	Graves.....	242
	Hansen's	030
	Hashimoto	245
	Hemolytic of Newborn	773
	Hirschsprung's Megacolon	751
	Hodgkin's.....	201
	Huntington's Chorea.....	349
	Hypertensive Heart.....	402
	Hypertensive Renal	403
	Ischaemic Heart	413
	Legg Perthes	732
	Lung, Other	518
	Marie Strumpell	720
	Meniere's.....	386
	Motor Neurone	349
	Osgood-Schlatter	732
	Paget's - of bone	731
	Parkinson's.....	332
	Pelvic - inflammatory, chronic (P.I.D.)	614
	Peripheral Vascular (P.V.D.)	443
	Raynaud's	519
	Respiratory System, other	398
	Still's	714
	Tay-Sachs	330
	Venereal.....	099
	Viral, Arthropod-borne	066
Dislocation	Elbow	832
	Finger	834
	Other	839
	Recurrent	718
	Shoulder.....	831

Diverticulitis	or Diverticulosis of small or large intestine	562
Divorce		901
Dizziness		780
Down's Syndrome		758
Drug Addiction, Dependence		304
Drug Overdose		977
Drug Psychosis		292
Duodenal Ulcer, With or Without Haemorrhage or Perforation.....		532
Dupuytren's Contracture		728
Dwarfism		253
Dysentery	Amoebic	006
Dysfunction	Ovarian.....	256
	Pituitary Gland.....	253
	Sexual	306
Dyslalia		315
Dyslexia		315
Dysmenorrhea		625
Dyspareunia		625
Dyspepsia		536
Dysphagia		787
Dysplasia, Cervical		622
Dyspnea		786
Dystrophy, Muscular		359
Dysuria		786

Diagnosis (Starts with "E") – Description(s) – Code

Echinococcosis		122
Eclampsia		642
Economic Problems		897
Ectopic Pregnancy		633
Ectropion		374
Eczema		691

Edema	Not yet diagnosed	785
Educational Problems		902
Embolism	Post-partum pulmonary	677
	Pulmonary	415
Emphysema		492
Encephalitis		323
	Viral, Mosquito Borne	062
Encephalomyelitis		323
Encephalopathy, Hypertensive.....		437
Endocarditis		429
Endometriosis		617
	Acute or Chronic.....	615
Enteritis	Regional	555
	Gastro	009
Enterocoele		618
Entropion		374
Enuresis	Mental Disorder	307
Eosinophilia		288
Epididymitis		604
Epiglottitis, Acute		464
Epilepsy		345
Epistaxis		786
Erosion, Cervical		622
Erysipelas		035
Erythema, Multiforme or Nodosum.....		695
Esophagitis		530
Eustachian Tube Disorders		381
Eye Disorders, Other		379
Eyelid Disorders, Other		374

Diagnosis (Starts with “F”) – Description(s) – Code

Facial Nerve Disorders	351
False Labour	644
Family Disruption	901
Family Planning	895
Fanconi Syndrome	270
Fever	
Glandular	075
Hay	477
Rheumatic with or without Endocarditis, Myocarditis or Pericarditis	391
Scarlet	034
Typhoid	002
Fibrillation	427
Fibro-adenosis of Breast	610
Fibrosis	
Cystic	277
Pulmonary	515
Fissure, Anal	565
Fistula, Anal	565
Flat Foot	734
Flutter, Atrial or Ventricular	427
Food Poisoning	005
Foreign Body	
Eye or other tissues.....	930
Fractures, Fracture-dislocation	
Ankle	824
Carpal Bones.....	814
Clavicle.....	810
Facial Bones.....	802
Femur	821
Fibula	823
Humerus.....	812
Metacarpals.....	815
Pelvis.....	808

Phalanges	816
Radius	813
Ribs	807
Skull	803
Spontaneous	733
Tibia	823
Ulna	813
Vertebral Column with spinal cord damage	806
Vertebral Column without spinal cord damage	805
Other	829
Frigidity	302
Frostbite	994
Fungus - See Mycoses Furunculosis	680

Diagnosis (Starts with “G”) – Description(s) – Code

Gallstones (Calculus)	Cholelithiasis, with or without Cholecystitis	574
Ganglion		727
Gastric Ulcer		531
Gastritis		535
Gastro-enteritis and Gastro-enteritis, Viral		009
German Measles (Rubella)		056
Gingivitis		523
Glandular Fever		075
Glaucoma		365
Glomerulonephritis, Acute		580
Glossitis		529
Goitre	Exophthalmic.....	242
	Nontoxic Nodular.....	241
	Simple Thyroid	240
Gonococcal Infections		098
Gout		274
Granuloma, Pyogenic		686

Gynecomastia	611
--------------------	-----

Diagnosis (Starts with “H”) – Description(s) – Code

Habit Spasms	307
Haemorrhage, Eye	379
Haemorrhage, Intracranial	432
Haemorrhage in Early Pregnancy	640
Haemorrhage, Post Partum.....	666
Haemorrhagic Conditions, Other	287
Haemorrhoids	455
Halitosis	787
Hallux Valgus or Varus	735
Hammer Toe	735
Hansen's Disease (Leprosy)	030
Hay Fever	477
Headache (Cephalgia) Migraine	346
Tension	307
Except tension and migraine	780
Heart Blocks	426
Heartburn	787
Heart Disease, All Other Forms	429
Heart Failure, Congestive	428
Helminthiases	128
Hemangioma	228
Hematemesis	787
Hematuria	599
Hemiplegia	599
Hemolytic Anemia, Hereditary	282
Hemolytic Disease of Newborn	773
Hemophilia	286
Hemoptysis	786
Hepatitis	070

Hernia	Femoral, umbilical, ventral, diaphragmatic or hiatus hernia with obstruction	552
	Femoral, umbilical, ventral, diaphragmatic or hiatus hernia without obstruction	553
	Inguinal with or without obstruction	550
Herpes Genitalis		099
Herpes Simplex		054
Herpes Zoster		053
Hiccough		787
High Birthweight Infant		766
High Myopia	Greater than 9 diopters, irregular astigmatism resulting from post-corneal grafting or corneal scarring from disease	371
Hirsutism		709
Histoplasmosis		115
Hives		708
Hodgkin's Disease		201
Hunner's Ulcer		595
Hyaline Membrane Disease		769
Hydrocele		603
Hydrocephalus		742
Hydronephrosis		591
Hyperactive Child		314
Hyperaldosteronism		255
Hypercalcemia		259
Hyperchlorhydria		536
Hypercholesterolemia		272
Hyperemesis Gravidarum		643
Hyperkeratosis		701
Hyperkinetic Syndrome of Childhood		314
Hypermenorrhea		626
Hypermentropia		367
Hyperopia		367
Hyperplasia	Adrenal	259

Endometrial	621
Hypertension, Essential	401
Hypertensive Encephalopathy.....	437
Hypertensive Heart Disease.....	402
Hypertensive Renal Disease	403
Hypertensive Retinopathy	362
Hyperthyroidism	242
Hypertrophy Benign Prostatic (B.P.H.)	600
Breast.....	611
Tonsils, Adenoids	575
Hyperventilation	786
Hypochlorhydria	536
Hypogammaglobulinemia	279
Hypoglycemia	259
Hypomenorrhea	626
Hypotension	447
Hypothyroidism Acquired	244
Congential	243
Hysteria	300

Diagnosis (Starts with “I”) – Description(s) – Code

Ileitis, Regional	555
Ileus, Paralytic	560
Illegitimacy	903
Immunity Disorders	279
Immunization All types.....	896
Impaction of Intestine	560
Impetigo	684
Imprisonment	906
Incontinence of Urine	788
Indigestion	536
Inertia, Uterine	661

Infarction	Myocardial Acute.....	410
	Myocardial Old, Without Symptoms	412
	Pulmonary	415
Infection	Actinomycotic	098
	Gonococcal	039
	Intracranial	298
	Meningococcal	036
	Monilia all sites	112
	Nipple, Post-partum, Salmonella	003
	Other Human Immunodeficiency Virus Infection	044
	Tonsils, Adenoids Chronic.....	474
	Trichomonas Vaginalis	131
	Tuberculous, Primary, Including Recent Positive T.B. Skin Test Conversion	010
	Upper Respiratory	460
	Wound.....	998
Infertility		628
Infestation	Pinworm	127
	Tapeworm - all types	123
Influenza		147
Ingrown Nail		703
Inguinal Hernia with or without Obstruction		550
Injury	Head.....	854
	Internal to Organ	869
	Superficial	919
	Other	959
In-laws Problem		900
Insufficiency	Acute Coronary	413
	Mitral	394
Intertrigo		695
Intervertebral Disc Disorders.....		722
Intussusception		560

Iritis	364
Irregular Astigmatism	371
Resulting from post corneal grafting or corneal scarring from disease	
Ischaemic Heart Disease, Acute	413
Ischamia, Transient Cerebral	435
Itchy Condition, Other	698

Diagnosis (Starts with “J”) – Description(s) – Code

Jaundice	787
Joint	
Ankylosis	718
Arthrogryposis	728
Contracture	718
Derangement, Loose Bodies	718
Pain	781
Swelling, Masses	781
Tuberculosis	015
Other Disease of	739
Keloid	701
Keratitis	370
Keratoconus	376
Klinefelter's Syndrome	758

Diagnosis (Starts with “K”) – Description(s) – Code

Korsakov's Psychosis	291
Kyphosis	737

Diagnosis (Starts with “L”) – Description(s) – Code

Labyrinthitis		386
Laceration	Perineal	664
	Except Limbs.....	879
	Lower Limb(s).....	894
	Upper Limb(s).....	884
Lactic Acidosis		259
Laryngitis, Acute		464

Diagnosis (Starts with “M”) – Description(s) – Code

Macrogynathism	524
Malabsorption Syndrome	579
Malaria	136
Malnutrition, Unspecified	263
Malocclusion	524

Malpresentation	652
Manic Depressive Psychosis.....	296
Marie-Strumpell Spondylitis.....	720
Marital Difficulties	898
Masses	
Circulatory System	785
Respiratory System	786
Digestive System.....	787
Genito-urinary System.....	788
Mastitis	
Cystic	610
Post-partum.....	675
Mastoiditis	383
Measles	055
German, Rubella	056
Melancholia, Involutional	296
Melena	787
Meniere's Disease	386
Meningioma (Benign)	225
Meningitis	
Bacterial, Central Nervous System.....	320
Due to Other Organisms	321
Enterovirus	047
Infectious	036
Menigocele	741
Meningococcal Infection	036
Meningomyelocele	741
Meniscus or Cartilage Tear	718
Menopause	627
Menorrhagia	626
Menstruation Disorders	626
Mental Deficiency, Retardation	319
Mesenteric Artery Occlusion	557
Metabolic Disorders, Other	277
Metrorrhagia	626

Micrognathism	524
Migraine	346
Mitral Insufficiency or Stenosis	394
Mole	216
Monilia Infection, All Sites	112
Mononucleosis, Infectious	075
Monoplegia	349
Motor Neurone Disease	349
Motor Retardation	315
Multiple Pregnancy	651
Multiple Sclerosis	340
Mumps	072
Muscle Spasms	728
Muscular Dystrophy	359
Muscular Rheumatism	729
Myasthenia Gravis	358
Mycoses, All Types	117
Myocarditis Artherosclerotic	429
Rheumatic	391
Coxsackie	074
Myocardial Infarction Acute	410
Old	412
Myoneural Disorders	367
Myopia	367
Myositis	729
Myxedema	244

Diagnosis (Starts with “N”) – Description(s) – Code

Naevus, Pigmented	216
Narcolepsy	349
Nasal Polyp	471
Nasopharyngitis, Acute	460

Nausea	787
Neck Sprain/Strain	847
Neoplasm (Benign)	
Bladder	223
Bone	213
Brain	225
Breast	217
Cartilage	213
Cervical Polyp	218
Connective and other soft tissue	215
Dermato Fibroma	216
Digestive System, other parts	230
Eye	224
Genital Organs, female, other	221
Genital Organs, male, other	222
Hemangioma	228
Intrathoracic Organs	212
Kidney	223
Leiomyoma	218
Lip	210
Lipoma	214
Lymphangioma	228
Oral Cavity	210
Other Endocrine Glands/related structures	227
Ovary, e.g. Ovarian Cyst	220
Peripheral Nerves	225
Peritoneum	211
Pharynx	210
Respiratory System	212
Seborrheic Wart	216
Skin	216
Spinal Cord	225
Thyroid	226

	Ureter	223
	Uterine Fibroid.....	218
	Other	229
Neoplasm (Malignant)	Anus	154
	Astroblastoma, Astrocytoma.....	191
	Basal Cell	173
	Bladder.....	188
	Bone.....	170
	Brain.....	191
	Breast, Female	174
	Broad, Ligament.....	183
	Bronchus	162
	Cancer, Multiple Sites	199
	Carcinomatosis.....	198
	Cervix	180
	Connective and other soft tissue	171
	Cranial Nerves.....	192
	Esophagus	150
	Eye	190
	Fallopian Tube.....	183
	Gallbladder and Extra Hepatic Bile Ducts	156
	Genital Organs, female, other	184
	Genital Organs, male, other	187
	Gum	143
	Hodgkin's Disease.....	201
	Hypopharynx	148
	Kidney	189
	Large Intestine Excluding Rectum.....	153
	Larynx	161
	Leukemia, Lymphatic, Lymphocytic, Lymphoid	204
	Leukemia, Monocytic.....	206

Leukemia, myeloid including granulocytic and myelogenous	205
Leukemia, other types	208
Leukemia, plasma cell	203
Lip	140
Liver, primary malignancy (not secondary spread or metastatic)	155
Lung	162
Lymphoid and Histiocytic Tissue, other	202
Lymphosarcoma	200
Major Salivary Glands	142
Male Breast	175
Melanoma of Skin	172
Metastatic Disease, secondary spread	199
Mouth, Floor of	144
Multiple Myeloma	203
Nasal Cavities, middle ear and accessory sinuses	160
Nasopharynx	147
Oropharynx	146
Other Endocrine Glands and related structures	194
Other and ill-defined sites within the digestive organs and peritoneum	159
Other and ill-defined sites within the lip, oral cavity and pharynx	149
Other and ill-defined sites	195
Other and unspecified parts of mouth	145
Other sites within the respiratory system and intrathoracic organs	165
Other Specified Leukaemia	207
Ovary	183
Pancreas	157
Placenta	181
Pleura	163
Prostate	185

Recto Sigmoid	154
Rectum	154
Reticulosarcoma.....	200
Retroperitoneum and Peritoneum	158
Secondary Cancer.....	198
Secondary Neoplasm of Lymph Nodes	196
Secondary Neoplasm of Respiratory and Digestive System	197
Skin Malignancies, other	173
Small Intestine, including duodenum.....	152
Spinal Cord	192
Stomach	151
Testis.....	186
Thymus, Heart and Mediastinum.....	164
Thyroid	193
Tongue	141
Urinary Organs, other	189
Uterus, body of	182
Uterus, part unspecified	179
Vagina	184
Vulva	184
Other Malignant Tumours.....	199
Neoplasm Unspecified (e.g., Polycythemia Vera)	239
Neoplasm Of Uncertain Behaviour	
Digestive and Respiratory Systems.....	235
Endocrine Glands and Nervous System.....	237
Genitourinary Organs	236
Other and Unspecified Sites and Tissues	238
Nephrotic Syndrome	581
Neuralgia, Trigeminal	350
Neurasthenia	300
Neuritis, Idiopathic Peripheral	356
Neuritis, Optic	377

Neurodermatitis	691
Neurosis Anxiety, Obsessive Compulsive	300
Neutropenia	288
Nocturia	788
Non-psychotic Disorder Not Classified Elsewhere	311
Nutritional and Vitamin Deficiencies	269

Diagnosis (Starts with “O”) – Description(s) – Code

Obesity	278
Obsessive Compulsive Neurosis	300
Obsessive Compulsive Personality	301
Obstipation	564
Obstructed Labour	660
Obstruction Esophagus	530
Intestine	560
Lacrimal Duct	375
Obstructive Pulmonary Disease	
Chronic, other	496
Occupational Problems Unemployment, difficulty at work	905
Oligomenorrhea	626
Oligouria	786
Onychogryposis	703
Oophoritis Acute or chronic	614
Open Wounds Except Limbs	879
Lower Limb(s)	894
Upper Limb(s)	884
Orchitis	604
Osgood-Schlatter Disease	732
Osteitis Deformans	731
Osteoarthritis	715
Osteochondritis, Osteochondritis Dissecans	732
Osteomyelitis	730
Osteoporosis	730

Otitis Externa	380
Otitis Media, Serous	381
Otitis Media, Suppurative	382
Otosclerosis	387
Ovarian Dysfunction Failure	256
Overdose, Drug	977

Diagnosis (Starts with “P”) – Description(s) – Code

Pain	Abdominal	787
	Chest	785
	Joint, Leg, Muscle	781
Palsy	Bell's	351
	Cerebral	343
Pancreas Endocrine Disorders	251	
Paralysis, Facial	351	
Paralytic Ileus	560	
Paranoid Personality Disorder	301	
Paranoid States	297	
Paraphimosis	605	
Paraplegia	349	
Paratyphoid Fever	002	
Parathyroid Gland Disorders	252	
Parent-child Problems (e.g., Child Abuse, Battered Child, Child Neglect)	899	
Parkinson's Disease	332	
Paronychia	686	
Paroxysmal Tachycardia	427	
Patent Ductus Arteriosus	747	
Pediculosis	132	
Pelvic Inflammatory Disease (P.I.D.)	614	
Perforation of Tympanic Membrane	384	
Pericarditis	429	
Perinatal Morbidity & Mortality, Due to Complications of Labour or Delivery	763	

Perinatal Disorders of Digestive System	777
Periodontal Disease	523
Peripheral Vascular Disease	443
Peritonitis, With Or Without Abscess	567
Personality Disorder (e.g., Obsessive Compulsive)	301
Paranoid	301
Schizoid	301
Pertussis	033
Pes Planus	734
Pharyngitis	460
Phimosis	605
Phlebitis	451
P.I.D. Pelvic Inflammatory Disease	614
During Pregnancy	646
Pilonidal Cyst or Abscess	685
Pinworm Infestation	127
Pituitary Gland Dysfunction	253
Placenta Previa	641
Pleurisy With or Without Effusion	511
Tuberculosis	012
Pleurodynia, Bronholm's Disease	074
Pneumonia, All Types	486
Pneumothorax, Spontaneous or Tension	512
Poisoning Food	005
Blood	038
Poliomyelitis, Acute	045
Polyarteritis Nodosa	446
Polycythemia Vera	239
Polycystic Ovaries	256
Polymyalgia Rheumatic	725
Polymyositis	710
Polyp Anal or Rectal	569

	Cervical	219
	Nasal	471
Porphyrria		277
Positive Conversion of T.B. Skin Test		010
Postmaturity		766
Pre-eclampsia (P.E.T.)		642
Pregnancy	Abnormality Bony Pelvis.....	653
	Anemia of	646
	Ectopic	633
	Foetal Distress	656
	Multiple.....	651
	Other complications (e.g., Vulvitis, Vaginitis, Cervicitis, Pyelitis).....	646
	Premature Rupture of Membranes	658
	Prolonged Pregnancy (post dates/post maturity pregnancy)	645
	Cystitis.....	646
	Uncomplicated.....	650
Premature Labour		644
Prematurity		765
Premenstrual Tension		625
Presbyopia		367
Presenile Dementia		290
Problems	Aged Parent(s)	900
	Economic	897
	Educational	902
	Family Disruption, Divorce	901
	Illegitimacy	903
	In-laws	900
	Legal Problems, Litigation, Imprisonment	906
	Occupational, Unemployment, Difficulty at Work.....	905
	Parent/child (e.g., child-abuse, battered child, child neglect)	899

	Social Maladjustment	904
	Other problems of social adjustment	909
Prognathism		524
Prolapse	Rectal	569
	Umbilical Cord	762
	Uterine.....	618
Prolonged Labour		662
Prostatitis		601
Pruritic (Itchy) Condition, Other		698
Pruritus Ani		698
Psoriasis		696
Psychosis	Alcoholic.....	291
	Childhood	299
	Drug	292
	Korsakov's.....	291
	Manic Depressive.....	296
	Other	298
Psychosomatic Disturbances		306
Pterygium		372
Ptosis, Eyelid		374
Pulmonary Tuberculosis		011
Pulmonary Embolism, Infarction.....		415
P.U.O. (Pyrexia of Unknown Origin).....		780
Purpura		287
Pyelitis		590
	During Pregnancy.....	634
Pyelonephritis, Acute or Chronic.....		590
Pyoderma		686
Pyogenic Arthritis		711
Pyogenic Granuloma		686

Diagnosis (Starts with “Q”) – Description(s) – Code

Quadriplegia	349
--------------------	-----

Diagnosis (Starts with “R”) – Description(s) – Code

Rabies	079
Rash	691
Raynaud's Disease	443
Rectal Stricture, Prolapse, Bleeding.....	569
Rectocele	618
Recurrent Uveitis	972
Refraction and Accommodation Disorder.....	367
Renal Colic	788
Renal Failure Acute	584
Renal Failure Chronic	585
Respiratory Distress Syndrome.....	769
Retained Placenta	667
Retinal Detachment	361
Retinitis	363
Retrognathism	524
Retroversion of Uterus	621
Rheumatic Fever With Endocarditis, Myocarditis or Pericarditis	391
Rheumatic Fever Without Endocarditis, Myocarditis or Pericarditis	390
Rheumatic Heart Disease Other	398
Rheumatism, Muscular	729
Rhinitis, Allergic	477
Ringworm Scalp, Beard, Foot.....	110
Other	117
Roseola	057
Rubella (German Measles)	056
Rubeola (Measles)	055

Diagnosis (Starts with “S”) – Description(s) – Code

Salivary Gland, Diseases of	527
Salmonella Infections	003
Salpingitis Acute, or chronic (fallopian tube).....	614
Eustachian	384
Sarcoidosis	135
Scabies	133
Scar, Scarring	709
Scarlet Fever	034
Schizoid Personality Disorder	301
Schizophrenia	295
Sciatica	724
Scleroderma Localized	701
Generalized	710
Scoliosis	737
Sebaceous Cyst	706
Seborrheic Dermatitis	690
Seminal Vesiculitis	608
Senescence	797
Senile Dementia	290
Senility	797
Septal Defect, Atrial or Ventricular	745
Septicemia	038
Sexual Deviations	302
Sexual Dysfunction	306
Shingles	053
Shock	785
Shortness of Breath	786
Silicosis	502
Sinusitis Acute	461
Sinusitis Chronic	473
Skin, Dry	701

Sleep Disorders	307
Social Adjustment Problem: Other than those individually specified in this list	909
Social Maladjustment	904
Spasms, Muscle	728
Spastic Colon	564
Spermatocele	608
Spina Bifida With or Without Hydrocephalus.....	741
Spondylitis Ankylosing	720
Spondyloarthropathies Sero-Negative	721
Spondylosis	718
Sprains - See Strains	
Sprue	579
Staphylococcal Infection	038
Stasis Ulcer	454
Stein-Leventhal Syndrome	256
Stenosis Esophagus	530
Mitral	394
Pulmonary Artery.....	747
Vagina	623
Sterilization Advice	895
Sterility	628
Still's Disease	714
Sting, Bee Or Wasp	989
Stomal Ulcer	534
Stomatitis	528
Stone (Calculus) In Kidney or Ureter	592
(Cholelithiasis) with or without Cholecystitis	574
Strabismus	378
Strains, Sprains and Other Trauma	
Ankle, Foot, Toes	845
Coccyx	847
Knee, Leg	844

Neck	847
Shoulder, Upper Arm.....	840
Wrist, Hand, Fingers.....	842
Other	848
Streptococcal Sore Throat	034
Stress Incontinence	625
Stricture	
Anal or Rectal.....	569
Esophagus	530
Urethral	598
Vagina	623
Stroke, C.V.A.	436
Stuttering	307
Stye	373
Sudden Death, Cause Unknown	798
Suicide, Attempted	
Chemicals	989
Drugs.....	977
Tendencies.....	300
Trauma.....	959
Sweating, Excessive	799
Swine Flu	487
Syncope	785
Synovitis	727
Syphilis, All Sites and Stages.....	097
Syringomyelia	349

Diagnosis (Starts with “T”) – Description(s) – Code

Tachycardia	Not yet diagnosed	785
	Paroxysmal.....	427
Taenia		123
Tapeworm Infestation, All Types		123
Tay-Sachs Disease		330
Teeth, Other Diseases of Hard Tissues		521

Teeth and Supporting Structures	Other Conditions.....	525
Teething		525
Temporomandibular Joint Disorders		524
Tenosynovitis		727
Testicular Dysfunction		257
Tetanus		037
Tetralogy of Fallot		745
Thalassemia		282
Threatened Labour		644
Thrombocytopenia		287
Thrombophlebitis		451
	Post Partum.....	671
Thrombosis	Cerebral	436
	Coronary	410
Thrombosis of Portal Vein		452
Thrush		112
Thyroiditis		245
Thyrotoxicosis		242
Tic Douloureux		350
Tics		307
Tinnitus		388
Tobacco Abuse		305
Tongue, Other Conditions of	Tonsillitis	529
	Acute	463
Tonsils And/or Adenoids, Hypertrophy or Chronic Infection		474
Torsion of Cord or Testis		608
Torticollis (Wry Neck)		739
Toxaemia of Pregnancy		642
Toxoplasmosis		130
Tracheitis, Acute		464
Transient Cerebral Ischaemia		435
Transportation of Great Vessels		745

Traumatic Arthritis	716
Trichomonas Infection	131
Tuberculosis	
Bones and Joints.....	015
Other Organs.....	017
Pleurisy - with or without effusion	012
Pulmonary	011
Recent positive conversion of T.B. skin Respiratory	012
Test	010
Turner's Syndrome	758
Typhoid Fever, Paratyphoid	002

Diagnosis (Starts with "U") – Description(s) – Code

Ulcer	
Aphthous	528
Corneal.....	370
Decubitus	707
Duodenal with or without haemorrhage or perforation.....	532
Esophagus	530
Gastric with or without haemorrhage or perforation.....	531
Stasis	454
Stomal, Gastrojejunal	534
Hunner's	595
Undescended Testicle	608
Unemployment Problems	905
Unusual Position Of Fetus	652
Upper Respiratory Infection.....	460
Urachal Cyst	753
Uremia	585
Urethral Stricture	598
Urethritis, Non-specific	
Not sexually transmitted	597
Urethrocele	618
Urinary Retention	788
Urticaria, Allergic	708

Uterine	Fibroid	218
	Inertia	661
	Prolapse	618

Diagnosis (Starts with “V”) – Description(s) – Code

Vaginitis	(Not trichomonas - see 131).....	616
	With Pregnancy	646
Varicose Veins	With Pregnancy	646
	Of lower extremities, with or without ulcer	454
Vasculitis		447
Vaso Vagal Attack		780
Ventricular Flutter, Fibrillation.....		427
Verruca		078
Vertigo		780
Vesiculitis, Seminal		608
Vestibulitis		386
Vincent's Angina		136
Viremia		790
Visual Field Defects		368
Vitamin and Other Nutritional Deficiencies		269
Volvulus		560
Vomiting		787
Vomiting, as a Complication of Pregnancy.....		643
Vulvitis	Unrelated to Pregnancy.....	616
	With Pregnancy	646

Diagnosis (Starts with “W”) – Description(s) – Code

Warts	All Types	078
	Seborrheic.....	216
	Venereal, Other Disorders.....	629
Wasp Sting		989
Wax in Ear		388
Well Vision Care		917

Whiplash		847
Whooping Cough		033
Wry Neck (Torticollis)		739

Other Diseases or Disorders – Not Specified Elsewhere

Diagnosis– Description(s) – Code (Alpha)

Adrenal Gland	255
Amino Acid Metabolism	270
Arteries	447
Bacterial Diseases Other	040
Behaviour of Childhood and Adolescence	313
Bile Ducts	576
Blood	289
Bone and Cartilage	733
Breast	611
Circulatory System	459
Conduction	426
Congenital Anomalies	759
Conjunctiva	372
Connective Tissue	739
Cranial Nerves	352
Depressive Not elsewhere classified.....	311
Digestive System Signs and symptoms not yet diagnosed.....	787
Duodenum	537
Ear	388
Endocrine	259
Eustachian Tube	381
Eye	379
Eyelid	374
Facial Nerves	351
Fetus or Newborn	779
Gallbladder	576
General Symptoms	799
Genital Organs, Female	629
Genital Organs, Male	608

Genito-urinary System	Signs and symptoms not yet diagnosed.....	788
Heart Disease		429
Helminthiasis		128
Immunity		279
Infective Disease		136
Injuries		959
Intervertebral Disc		722
Intestine		569
Intestines	Other vascular conditions	557
Kidney		593
Lipoid Metabolism		272
Liver		573
Marrow		289
Mastoid		388
Menstruation		626
Metabolic Disorders		277
Musculoskeletal System		739
Mycoses		117
Myoneural		358
Nervous System, Central		349
Newborn		779
Non-psychotic	Not elsewhere classified.....	311
Pancreas		577
Parasitic Diseases		136
Personality Disorders		301
Pituitary Gland		253
Psychoses		298
Refraction and Accommodation		367
Respiratory System		519
	Signs and Symptoms not yet diagnosed	786
Skin and Subcutaneous Tissue:		
	Other disorders.....	709

	Other itchy conditions.....	698
	Other local infections.....	686
Sleep		307
Spleen		289
Stomach		537
Teeth and Supporting Structures		525
Trauma		959
Ureter		593
Urinary Tract		599
Uterus		621
Venereal		099
Viral Disease		079
	Of central nervous system, non-arthropod-borne.....	049
Well Baby Care		916

Infections and Parasitic Diseases (Numeric)

Intestinal Infectious Diseases: Typhoid and paratyphoid fevers.....	002
Other salmonella infections	003
Food poisoning.....	005
Amoebiasis, amoebic dysentery.....	006
Diarrhea, gastro-enteritis, viral gastro-enteritis.....	009
Tuberculosis	
Primary tuberculous infection, including recent positive TB skin test conversion	010
Pulmonary tuberculosis	011
Other respiratory tuberculosis, tuberculous pleurisy with or without effusion	012
Tuberculosis of bones and joints	015
Tuberculosis of other organs	017
Other Bacterial Diseases	
Brucellosis	023
Leprosy (Hansen's Disease)	030
Diphtheria	032
Whooping cough, pertussis	033
Streptococcal sore throat, scarlet fever	034
Erysipelas.....	035
Meningococcal infection or meningitis.....	036
Tetanus	037
Septicemia, blood poisoning	038
Actinomycotic infections	039
Other bacterial diseases.....	040
Human Immunodeficiency Virus (HIV) Infection:	
AIDS.....	042
AIDS-related complex (ARC).....	043
Other human immunodeficiency virus infection	044
Non-arthropod-borne Viral Diseases of Central Nervous System:	
Acute poliomyelitis.....	045
Meningitis due to enterovirus	047
Other non-arthropod-borne viral diseases of central nervous system	049

Viral Diseases Accompanied by Rash:

	Chickenpox	052
	Herpes zoster, shingles	053
	Herpes simplex, cold sore	054
	Measles	055
	German measles, rubella	056
	Other viral disorders accompanied by rash (e.g., roseola)	057
Other Viral Diseases	Mosquito-borne viral encephalitis	062
	Other arthropod-borne viral diseases	066
	Viral hepatitis	070
	Mumps	072
	Diseases due to Coxsackie virus: pleurodynia, myocarditis	074
	Infectious mononucleosis, glandular fever	075
	Warts	078
	Other viral diseases	079
Venereal Diseases	Syphilis - all sites and stages	097
	Gonococcal infections	098
	Other venereal diseases (e.g., herpes genitalis)	099
	Diagnostic code 100 is for internal use only and should be used when it is requested that the service or diagnosis on the incoming claim be suppressed from verification. The usage of the code is monitored	100
Mycoses	Ringworm of scalp, beard, or foot	110
	Candidiasis, monilia infection - all sites, thrush	112
	Histoplasmosis	115
	Other mycoses	117
Helminthiases	Echinococcosis, hydatid cyst - all sites	122
	Taenia or tapeworm infestation - all types	123
	Pinworm infestation	127
	Other helminthiases	128
Other Infectious and Parasitic Diseases:		
	Toxoplasmosis	130

Trichomonas infection	131
Head or body lice, pediculosis.....	132
Scabies, acariasis	133
Sarcoidosis.....	135
Other infectious or parasitic diseases.....	136

Neoplasms

Malignant Neoplasms	Lip	140
	Tongue	141
	Major salivary glands.....	142
	Gum	143
	Floor of mouth	144
	Other and unspecified parts of mouth	145
	Oropharynx	146
	Nasopharynx	147
	Hypopharynx	148
	Other and ill-defined sites within the lip, oral cavity, and pharynx	149
	Esophagus	150
	Stomach	151
	Small intestine, including duodenum	152
	Large intestine - excluding rectum.....	153
	Rectum, rectosigmoid and anus.....	154
	Primary malignancy of liver (not secondary spread or metastatic disease)	155
	Gallbladder and extra hepatic bile ducts	156
	Pancreas	157
	Retroperitoneum and peritoneum.....	158
	Other and ill-defined sites within the digestive organs and peritoneum	159
	Nasal cavities, middle ear, and accessory sinuses	160
	Larynx, trachea.....	161
	Bronchus, lung	162

Pleura	163
Thymus, heart, and mediastinum	164
Other sites within the respiratory system and intrathoracic organs	165
Bone	170
Connective and other soft tissue	171
Melanoma of skin	172
Other skin malignancies	173
Female breast	174
Male breast	175
Uterus, part unspecified	179
Cervix	180
Placenta	181
Body of uterus	182
Ovary, fallopian tube, broad ligament.....	183
Vagina, vulva, other female genital organs	184
Prostate	185
Testis.....	186
Other male genital organs	187
Bladder.....	188
Kidney, other urinary organs	189
Eye	190
Brain.....	191
Cranial nerves, spinal cord, other parts of nervous system.....	192
Thyroid	193
Other endocrine glands and related structures	194
Other ill-defined sites.....	195
Secondary neoplasm of lymph nodes	196
Secondary neoplasm of respiratory and digestive systems	197
Metastatic or secondary malignant neoplasm, carcinomatosis	198

	Other malignant neoplasms	199
	Lymphosarcoma, reticulosarcoma.....	200
	Hodgkin's disease	201
	Other malignant neoplasms of lymphoid and histiocytic tissue	202
	Multiple myeloma, plasma cell leukemia	203
	Lymphoid leukemia (including lymphatic and histiocytic leukemia).....	204
	Myeloid leukemia (including granulocytic and myelogenous leukemia)	205
	Monocytic leukemia	206
	Other specified leukemia	207
	Other types of leukemia	208
Benign Neoplasms	Lip, oral cavity, pharynx.....	210
	Other parts of digestive system, peritoneum	211
	Respiratory and intra-thoracic organs	212
	Bone, cartilage	213
	Lipoma	214
	Connective and other soft tissue	215
	Skin (e.g., pigmented naevus, dermatofibroma).....	216
	Breast.....	217
	Uterine fibroid, leiomyoma.....	218
	Other benign neoplasms of uterus (e.g., cervical polyp)	219
	Ovary (e.g., ovarian cyst)	220
	Other benign neoplasms of female genital organs	221
	Benign neoplasms of male genital organs.....	222
	Kidney, ureter, bladder	223
	Eye	224
	Brain, spinal cord, peripheral nerves	225
	Thyroid (e.g., adenoma or cystadenoma).....	226
	Other endocrine glands and related structures	227
	Haemangioma and lymphangioma.....	228
	Other benign neoplasms	229

Carcinoma in Situ	Digestive organs.....	230
	Respiratory system.....	231
	Skin	232
	Breast and genito-urinary system.....	233
	Other	234
Neoplasms of Uncertain Behavior:		
	Digestive and respiratory systems.....	235
	Genitourinary organs	236
	Endocrine glands and nervous system.....	237
	Other and unspecified sites and tissues.....	238
	Unspecified neoplasms (e.g., polycythemia vera)	239

Endocrine, Nutritional and Metabolic Diseases and Immunity Disorders

Endocrine Glands	Simple thyroid goitre.....	240
	Nontoxic nodular goitre	241
	Hyperthyroidism, thyrotoxicosis, exophthalmic goitre	242
	Hypothyroidism - congenital (i.e., cretinism).....	243
	Hypothyroidism - acquired (i.e., myxedema)	244
	Thyroiditis	245
	Pre-diabetes	249
	Diabetes mellitus, including complications	250
	Other disorders of pancreatic internal secretions (e.g., insulinoma neo-natal hypoglycemia, Zollinger -Ellison syndrome)	251
	Parathyroid gland disorders (e.g., hyperparathyroidism, hypoparathyroidism).....	252
	Pituitary gland disorders (e.g., acromegaly, dwarfism, diabetes insipidus).....	253
	Adrenal gland disorders (e.g., Cushing's syndrome, hyperaldosteronism, Conn's syndrome, adrenogenital syndrome, Addison's disease).....	255
	Ovarian dysfunction (e.g., ovarian failure, polycystic ovaries, Stein-Leventhal syndrome).....	256
	Testicular dysfunction.....	257
	Other endocrine disorders	259

Nutritional and Metabolic Disorders:

Unspecified malnutrition	263
Vitamin and other nutritional deficiencies	269
Disorders of amino-acid metabolism (e.g., cystinuria, Fanconi syndrome).....	270
Disorders of lipid metabolism (e.g., hypercholesterolemia, lipoprotein disorders).....	272
Gout	274
Other metabolic disorders	277
Obesity	278

Immunity Disorders

Hypogammaglobulinemia, agammaglobulinemia, other immunity disorders	279
---	-----

Diseases of Blood And Blood-Forming Organs

Diseases of Blood and Blood-Forming Organs:

Iron deficiency anaemia	280
Pernicious anaemia.....	281
Hereditary hemolytic anaemia (e.g., thalassemia, sickle-cell anaemia).....	282
Acquired hemolytic anaemia, excluding hemolytic disease of newborn	283
Aplastic anaemia	284
Other anaemias.....	285
Coagulation defects (e.g., hemophilia, other factor deficiencies)	286
Purpura, thrombocytopenia, other hemorrhagic conditions	287
Neutropenia, acranulocytosis, eosinophilia	288
Other diseases of blood, marrow, spleen	289

Mental Disorders

Psychoses

Senile dementia, presenile dementia	290
Alcoholic psychosis, delirium tremens, Korsakov's psychosis	291
Drug psychosis.....	292
Schizophrenia.....	295

Manic depressive psychosis, involutional melancholia	296
Paranoid states	297
Other psychoses	298
Childhood psychoses (e.g., autism)	299
Neuroses and Personality Disorders:	
Anxiety neurosis, hysteria, neurasthenia, obsessive compulsive neurosis, reactive depression	300
Personality disorders (e.g., paranoid personality, schizoid personality, obsessive compulsive personality)	301
Sexual deviations	302
Alcoholism	303
Drug dependence, drug addiction	304
Tobacco abuse	305
Psychosomatic disturbances	306
Habit spasms, tics, stuttering, tension headaches, anorexia nervosa, sleep disorders, enuresis	307
Adjustment reaction	309
Depressive or other non-psychotic disorders, not elsewhere classified	311
Behaviour disorders of childhood and adolescence	313
Hyperkinetic syndrome of childhood	314
Specified delays in development (e.g., dyslexia, dyslalia, motor retardation)	315
Mental retardation	319

Diseases of the Nervous System and Sense Organs

Central Nervous System	Bacterial meningitis	320
	Meningitis due to other organisms	321
	Encephalitis, encephalomyelitis	323
	Tay-Sachs disease	330
	Other cerebral degenerations	331
	Parkinson's disease	332
	Multiple sclerosis	340
	Cerebral palsy	343

	Epilepsy.....	345
	Migraine	346
	Other diseases of central nervous system (e.g., brain abscess, narcolepsy, motor neuron disease, syringomyelia)	349
Peripheral Nervous System:		
	Trigeminal neuralgia, tic douloureux.....	350
	Bell's palsy, facial nerve disorders	351
	Disorders of other cranial nerves.....	352
	Idiopathic peripheral neuritis	356
	Myoneural disorders (e.g., myasthenia gravis).....	358
	Muscular dystrophies	359
Eye	Aphakia	360
	Retinal detachment	361
	Hypertensive retinopathy and other retinal diseases not specifically listed.....	362
	Chorioretinitis	363
	Iritis.....	364
	Glaucoma	365
	Cataract, excludes diabetic or congenital.....	366
	Myopia, astigmatism (except for the specific conditions defined by diagnostic code 371), presbyopia and other disorders of refraction and accommodation	367
	Amblyopia, visual field defects	368
	Blindness and low vision	369
	Keratitis, corneal ulcer.....	370
	High Myopia greater than 9 diopters; Irregular Astigmatism resulting from corneal grafting or corneal scarring from diseases	371
	Conjunctiva disorders (e.g., conjunctivitis, pterygium).....	372
	Blepharitis, chalazion, styne	373
	Other eyelid disorders (e.g., entropion, ectropion, ptosis).....	374
	Dacryocystitis, obstruction of lacrimal duct.....	375
	Keratoconus	376

	Optic neuritis	377
	Strabismus	378
	Other disorders of the eye	379
Ear and Mastoid	Otitis externa	380
	Serous otitis media, eustachian tube disorders	381
	Suppurative otitis media	382
	Mastoiditis	383
	Perforation of tympanic membrane	384
	Meniere's disease, labyrinthitis.....	386
	Otosclerosis.....	387
	Wax or cerumen in ear, other disorders of ear and mastoid, tinnitus	388
	Deafness	389
Signs and Symptoms Not Yet Diagnosed:		
	Convulsions, ataxia, vertigo, headache, except tension headache and migraine.....	780

Diseases of the Circulatory System

Rheumatic Fever and Rheumatic Heart Disease		
	Rheumatic fever without endocarditis, myocarditis or pericarditis	390
	Rheumatic fever with endocarditis, myocarditis, or pericarditis	391
	Chorea	392
	Mitral stenosis, mitral insufficiency	394
	Other rheumatic heart disease	398
Hypertensive Disease	Essential, benign hypertension.....	401
	Hypertensive heart disease	402
	Hypertensive renal disease	403
Ischaemic and Other Forms of Heart Disease:		
	Acute myocardial infarction	410
	Old myocardial infarction, chronic coronary artery disease of arteriosclerotic heart disease, without symptoms	412

	Acute coronary insufficiency, angina pectoris, acute ischaemic heart disease	413
	Pulmonary embolism, pulmonary infarction.....	415
	Heart blocks, other conduction disorders	426
	Paroxysmal tachycardia, atrial or ventricular flutter or fibrillation, cardiac arrest, other arrhythmias.....	427
	Congestive heart failure	428
	All other forms of heart disease.....	429
Cerebrovascular Disease	Intracranial Haemorrhage.....	432
	Transient cerebral ischaemia	435
	Acute cerebrovascular accident, C.V.A., stroke	436
	Chronic arteriosclerotic cerebrovascular disease, hypertensive encephalopathy.....	437
Diseases of Arteries	Generalized arteriosclerosis, atherosclerosis.....	440
	Aortic aneurysm (non-syphilitic)	441
	Raynaud's disease, Buerger's disease, peripheral vascular disease, intermittent claudication	443
	Polyarteritis nodosa, temporal arteritis	446
	Other disorders of arteries.....	447
Diseases of Veins and Lymphatics:		
	Phlebitis, thrombophlebitis	451
	Portal vein thrombosis.....	452
	Varicose veins of lower extremities with or without ulcer.....	454
	Haemorrhoids.....	455
	Lymphangitis, lymphedema.....	457
	Other disorders of circulatory system	459
Signs and Symptoms Not Yet Diagnosed:		
	Chest pain, tachycardia, syncope, shock, edema, masses	785

Diseases of the Respiratory System

Acute nasopharyngitis, common cold.....	460
Acute sinusitis	461
Acute tonsillitis.....	463
Acute laryngitis, tracheitis, croup, epiglottis.....	464
Acute bronchitis.....	466
Deviated nasal septum.....	470
Nasal polyp	471
Chronic sinusitis	473
Hypertrophy or chronic infection of tonsils and/or adenoids.....	474
Allergic rhinitis, hay fever	477
Pneumonia - all types.....	486
Influenza.....	487
Chronic bronchitis.....	491
Emphysema	492
Asthma, allergic bronchitis	493
Bronchiectasis	494
Other chronic obstructive pulmonary disease	496
Asbestosis	501
Silicosis	502
Pleurisy with or without effusion	511
Spontaneous pneumothorax, tension pneumothorax	512
Pulmonary fibrosis.....	515
Atelectasis, other diseases of lung.....	518
Other diseases of respiratory system	519

Signs and Symptoms Not Yet Diagnosed:

Epistaxis, hemoptysis, cough, dyspnea, masses, shortness of breath, hyperventilation, sleep apnea	786
---	-----

Diseases of the Digestive System

Diseases of Oral Cavity,	Salivary Glands and Jaws:	
	Dental caries, other diseases of hard tissues of teeth (system inserted for dentists' claims)	521
	Gingivitis, periodontal disease.....	523
	Prognathism, micrognathism, macrognathism, retrognathism, malocclusion, temporomandibular joint disorders	524
	Other conditions of teeth and supporting structure.....	525
	Disease of salivary glands.....	527
	Stomatitis, aphthous ulcers, canker sore, diseases of lips.....	528
	Glossitis, other conditions of the tongue.....	529
Diseases of Esophagus, Stomach and Duodenum:		
	Esophagitis, cardiospasm, ulcer of esophagus; stricture, stenosis, or obstruction of esophagus	530
	Gastric ulcer, with or without haemorrhage or perforation	531
	Duodenal ulcer, with or without haemorrhage or perforation	532
	Stomal ulcer, gastrojejunal ulcer	534
	Gastritis	535
	Hyperchlorhydria, hypochlorhydria, dyspepsia, indigestion	536
	Other disorders of stomach and duodenum	537
Hernia	Inguinal hernia, with or without obstruction	550
	Femoral, umbilical, ventral, diaphragmatic or hiatus hernia with obstruction	552
	Femoral, umbilical, ventral, diaphragmatic or hiatus hernia without obstruction	553
Other Diseases of Intestine and Peritoneum:		
	Acute appendicitis, with or without abscess or peritonitis.....	540
	Regional enteritis, Crohn's disease	555
	Ulcerative colitis	556

Mesenteric artery occlusion, other vascular conditions of intestine	557
Intestinal obstruction, intussusception, paralytic ileus, volvulus, impaction of intestine	560
Diverticulitis or diverticulosis of large or small intestine	562
Spastic colon, irritable colon, mucous colitis, constipation	564
Anal fissure, anal fistula	565
Abscess of anal or rectal regions	566
Peritonitis, with or without abscess	567
Anal or rectal polyp, rectal prolapse, anal or rectal stricture, rectal bleeding, other disorders of intestine	569
Other Diseases of Digestive System:	
Cirrhosis of the liver (e.g., alcoholic cirrhosis, biliary cirrhosis)	571
Other diseases of the liver	573
Cholelithiasis (gall stones) with or without cholecystitis	574
Cholecystitis, without gall stones	575
Other diseases of gallbladder and biliary ducts	576
Diseases of pancreas	577
Malabsorption syndrome, sprue, celiac disease	579
Signs and Symptoms Not Yet Diagnosed:	
Anorexia, nausea and vomiting, heartburn, dysphagia, hiccough, hematemesis, jaundice, ascites, abdominal pain, melena, masses	787

Diseases of the Genito - Urinary System

Diseases of the Urinary System:

Acute glomerulonephritis	580
Nephrotic Syndrome.....	581
Acute renal failure	584
Chronic renal failure, uremia	585
Acute or chronic pyelonephritis, pyelitis, abscess	590
Hydronephrosis	591
Stone in kidney or ureter	592
Other disorders of kidney or ureter.....	593
Cystitis.....	595
Non-specific urethritis (not sexually transmitted)	597
Urethral stricture.....	598
Other disorders of urinary tract.....	599

Diseases of Male Genital Organs:

Benign prostatic hypertrophy.....	600
Prostatitis	601
Hydrocele	603
Orchitis, epididymitis	604
Phimosis, paraphimosis	605
Male infertility, oligospermia, azoospermia.....	606
Seminal vesiculitis, spermatocele, torsion of cord or testis, undescended testicle, other disorders of male genital organs.....	608
Newborn circumcision	609

Diseases of Breast and Female Pelvic Organs:

Cystic mastitis, chronic cystic disease, breast cyst, fibro-adenosis of breast.....	610
Breast abscess, gynecomastia, hypertrophy, other disorders of breast.....	611
Acute or chronic salpingitis or oophoritis or abscess, pelvic inflammatory disease	614
Acute or chronic endometritis.....	615

	Cervicitis, vaginitis, cyst or abscess of Bartholin's gland, vulvitis	616
Other Disorders of Female Genital Tract:		
	Endometriosis.....	617
	Cystocele, rectocele, urethrocele, enterocele, uterine prolapse	618
	Retroversion of uterus, endometrial hyperplasia, other disorders of uterus	621
	Cervical erosion, cervical dysplasia.....	622
	Stricture or stenosis of vagina	623
	Dyspareunia, dysmenorrhea, premenstrual tension, stress incontinence.....	625
	Disorders of menstruation	626
	Menopause, post-menopausal bleeding.....	627
	Infertility	628
	Other disorders of female genital organs	629
Signs and Symptoms Not Yet Diagnosed:		
	Renal colic, urinary retention, nocturia, masses	788

Complications of Pregnancy, Childbirth and the Puerperium

Missed abortion	632
Ectopic pregnancy	633
Incomplete abortion, complete abortion	634
Therapeutic abortion	635
Threatened abortion, haemorrhage in early pregnancy	640
Abruptio placentae, placenta praevia	641
Pre-eclampsia, eclampsia, toxemia	642
Vomiting, hyperemesis gravidarum	643
False labour, threatened labour	644
Prolonged pregnancy	645
Other complications of pregnancy (e.g., vulvitis, vaginitis, cervicitis, pyelitis, cystitis)	646
Normal delivery, uncomplicated pregnancy	650
Multiple pregnancy	651
Unusual position of fetus, malpresentation	652
Cephalo-pelvic disproportion	653
Foetal distress	656
Premature rupture of membrane	658
Obstructed labour	660
Uterine inertia	661
Prolonged labour	662
Perineal lacerations	664
Post-Partum haemorrhage	666
Retained placenta	667
Delivery with other complications	669
Post-Partum thrombophlebitis	671
Post-Partum mastitis or nipple infection	675
Post-Partum pulmonary	677

Diseases of the Skin and Subcutaneous Tissue

Infections	Boil, carbuncle, furunculosis.....	680
	Cellulitis, abscess.....	682
	Acute lymphadenitis	683
	Impetigo	684
	Pilonidal cyst or abscess	685
	Pyoderma, pyogenic granuloma, other local infections	686
Other Inflammatory Conditions:		
	Seborrheic dermatitis	690
	Eczema, atopic dermatitis, neurodermatitis.....	691
	Contact dermatitis	692
	Erythema multiforme, erythema nodosum, acne, rosacea, lupus erythematosus, intertrigo.....	695
	Psoriasis.....	696
	Pruritus ani, other itchy conditions.....	698
Other Diseases of Skin and Subcutaneous Tissue:		
	Corns, calluses.....	700
	Hyperkeratosis, scleroderma, keloid	701
	Ingrown nail, onychogryposis	703
	Alopecia	704
	Acne, acne vulgaris, sebaceous cyst	706
	Decubitus ulcer, bed sore.....	707
	Allergic urticaria.....	708
	Other disorders of skin and subcutaneous tissue.....	709

Diseases of Musculoskeletal System and Connective Tissue

Desseminated lupus erythematosus, generalized scleroderma, dermatomyositis, polymyositis	710
Pyogenic arthritis	711
Rheumatoid arthritis, Still's disease	714
Osteoarthritis	715
Traumatic arthritis	716
Joint derangement, recurrent dislocation, ankylosis, meniscus or cartilage tear, loose body in joint	718
Ankylosing spondylitis	720
Sero- negative Spondyloarthropathies	721
Intervertebral disc disorders	722
Lumbar strain, lumbago, coccydynia, sciatica	724
Synovitis, tenosynovitis, bursitis, bunion, ganglion	727
Dupuytren's contracture	728
Fibrositis, myositis, muscular rheumatism	729
Osteomyelitis	730
Osteitis deformans, Paget's disease of bone	731
Osteochondritis, Legg-Perthes disease, Osgood- Schlatter disease, osteochondritis dissecans	732
Osteoporosis, spontaneous fracture, other disorders of bone and cartilage	733
Flat foot, pes planus	734
Hallux valgus, hallux varus, hammer toe	735
Scoliosis, kyphosis, lordosis	737
Other diseases of musculoskeletal system and connective tissue	739

Signs and Symptoms Not Yet Diagnosed:

Leg cramps, leg pain, muscle pain, joint pain, arthralgia, joint swelling, masses	781
--	-----

Congenital Anomalies

Congenital Anomalies	Spina bifida, with or without hydrocephalus, meningocele, meningomyelocele	741
	Hydrocephalus	742
	Congenital anomalies of eye	743
	Congenital anomalies of ear, face, and neck	744
	Transposition of great vessels, tetralogy of Fallot, ventricular septal defect, atrial septal defect	745
	Other congenital anomalies of heart.....	746
	Patent ductus arteriosus, coarctation of aorta, pulmonary artery stenosis, other anomalies of circulatory system.....	747
	Congenital anomalies of nose and respiratory system	748
	Cleft palate, cleft lip	749
	Other congenital anomalies of mouth esophagus, stomach and pylorus	750
	Digestive system	751
	Genital organs	752
	Urinary system	753
	Club foot.....	754
	Other congenital anomalies of limbs	755
	Other musculoskeletal anomalies.....	756
	Chromosomal anomalies (e.g., Down's syndrome, other autosomal anomalies, Klinefelter's syndrome, Turner's syndrome, other anomalies of sex chromosomes).....	758
	Other congenital anomalies.....	759

Perinatal Morbidity and Mortality

Compression of umbilical cord, prolapsed cord.....	762
Due to complications of labour or delivery.....	763
Prematurity, low-birthweight infant	765
Postmaturity, high-birthweight infant	766
Birth trauma.....	767

Hyaline membrane disease, respiratory distress syndrome	769
Hemolytic disease of newborn.....	773
Perinatal disorders of digestive system	777
Other conditions of fetus or newborn.....	779

Symptoms, Signs and Ill-Defined Conditions

Non-specific Abnormal Findings:

Non-specific findings on examination of blood	790
Non-specific findings on examination of urine	791
Chronic fatigue syndrome	795
Other non-specific abnormal findings	796
Senility, senescence.....	797
Sudden death, cause unknown	798
Other ill-defined conditions.....	799

Accidents, Poisonings and Violence

Fractures and Fracture-dislocations: Facial bones	802
Skull	803
Vertebral column - without spinal cord damage	805
Vertebral column - with spinal cord damage	806
Ribs	807
Pelvis.....	808
Clavicle.....	810
Humerus.....	812
Radius and/or ulna	813
Carpal bones	814
Metacarpals.....	815
Phalanges - foot or hand	816
Femur.....	821
Tibia and/or fibula.....	823
Ankle	824
Other fractures	829

Dislocations	Shoulder	831
	Elbow	832
	Finger	834
	Other dislocations.....	839
Sprains, Strains and Other Trauma:		
	Shoulder, upper arm.....	840
	Wrist, hand, fingers	842
	Knee, leg	844
	Ankle, foot, toes.....	845
	Neck, low back, coccyx	847
	Other sprains and strains	848
	Concussion	850
	Other head injuries	854
	Internal injuries to organ(s).....	869
	Lacerations, open wounds - except limbs	879
	Lacerations, open wounds, traumatic amputations - upper limb(s)	884
	Lacerations, open wounds, traumatic amputations - lower limb(s)	894
	Automated Visual Field (AVF) test	918
	Abrasions, bruises, contusions and other superficial injury including non-venomous bites	919
	Foreign body in eye, or other tissues	930
	Burns - thermal or chemical.....	949
	Other injuries or trauma.....	959
Adverse Effects	Of drugs and medications - including allergy, overdose, reactions.....	977
	Of other chemicals (e.g., lead, pesticides, and venomous bites)	989
	Of physical factors (e.g., heat, cold, frostbite, pressure)	994
	Of surgical and medical care (e.g., wound infection, wound disruption, other iatrogenic disease)	998

Supplementary Classifications

Family Planning	Family planning, contraceptive advice, advice on sterilization or abortion	895
Immunization	Immunization - all types.....	896
	Pentavalent (DPT POLIO/ACT HIB).....	960
	DPT Polio	961
	DT	962
	MMR (Measles, Mumps, Rubella)	963
	Hepatitis B	964
	TD Polio	965
	TD (Adults and aged 7 years and older).....	966
	Influenza.....	967
	Pneumococcal.....	968
	Other Immunization – Not Defined	969
Social, Marital and Family Problems:		
	Economic problems.....	897
	Marital difficulties.....	898
	Parent-child problems (e.g., child-abuse, battered child, child neglect)	899
	Problems with aged parents or in-laws.....	900
	Family disruption, divorce.....	901
	Educational problems.....	902
	Illegitimacy	903
	Social maladjustment	904
	Occupational problems, unemployment, difficulty at work.....	905
	Legal problems, litigation, imprisonment	906
	Other problems of social adjustment	909
Other	Well baby care.....	916
	Annual health examination adolescent/adult Well Vision Care	917

Physiotherapy

Operations on the Musculoskeletal System:

Osteotomy	893
Excision Bunion	894
Excision of Bone Partial	897
Excision of Bone Complete (e.g., Patellectomy).....	898
Excision or Destruction of Intervertebral Disc Excision of Semilunar Cartilage of Knee.....	923
Synovectomy.....	924
Spinal Fusion.....	930
Arthrodesis of Foot and Ankle	931
Arthrodesis of Other Joints	932
Arthroplasty of Foot and Toe	933
Arthroplasty of Knee and Ankle (e.g., Hauser Repair).....	934
Total Hip Replacement.....	935
Other Arthroplasty of Hip	936
Incision of Muscle, Tendon, Fascia, and Bursa of Hand	940
Division of Muscle, Tendon, and Fascia of Hand	941
Suture of Muscle, Tendon, and Fascia of Hand	944
Transplantation of Muscle and Tendon of Hand.....	945

Other Acceptable Diagnosis:

Gait Training or CrutchWalking Instruction (acceptable for a 1 visit treatment only)	072
Perceptual Motor Testing or Perceptual Motor Assessment of Dysfunction	070
Prenatal Care	970
Post-Partum Observation	971

Common Diagnostic Codes

Arthritis	Osteo-degenerative	7159
	Cervical	7210
	Gouty	7120
	Rheumatic	7149
	Non-specified Acute	7169
	Non-specified Chronic	7150
Bells Palsy		3510
Bursitis		7310
Calcaneal	Spur	7267
	Bone	7269
Calcium	Bursa	7278
	Joint	7198
Capsulitis		7260
Cervical Disc Disease		7224
Cervical Strain		8470
Chest Disease		5199
Chondromalacia		7177
Compression Fracture - Cervical		7220
Contusion Knee		9241
Dislocated Shoulder		8310
Epicondylitis		7263
Fibrositis		7290
Frozen Shoulder		7260
Fracture	Ankle (closed)	8248
	Humerus (unspecified)	8122
	Leg	8270
	Vertebra	8058
	Wrist	8140
Gout		2740
Hamstring - Tendon		8409
Headache		7840

Injury	Elbow	9593
	Shoulder	9592
Kyphosis (acquired)		7371
Lumbago		7242
Lumbar Disc Disease (degenerative)		7251
Lumbar Strain		8472
Lymphedema		4579
Muscle Spasm		7288
Muscle Strain		8489
Myositis Plain and Trauma		7291
Neuralgia (unspecified)		7292
Pagets Disease		7310
Pain	Arch	7295
	Back (posterial)	7245
	Back (low)	7242
	Neck	7231
Plantar Fascitis		7287
Pelvis Inflammatory Disease/Salpingitis		6142
PVD		4439
Rheumatism (muscle)		7290
Sacro-iliac Strain - Hip		8439
Scoliosis (unspecified)		7379
Spondylolisthese		7561
Strained	Ankle	8450
	Elbow	8419
	Hip	8439
	Knee and Leg	8449
	Metacarpal	8421
	Shoulder	8409
Shin Splints		8449
Stiff Neck		7235
Synovitis		7270

Temporomandibular Strain/Sprain	8481
Tendinitis	7269
Tennis Elbow	7263
Thoracic Strain	8471
Torn Rotator Cuff	8404
Torticollis	8470
Trapezius Sprain	8408
Whiplash Injury	8470

4.14 Questions and Answers

What is the monthly cut-off for claims submission and when will I receive payment?

Claims submissions received by the 18th of the month will be processed for payment by the 15th of the following month. When the submission cut-off date (18th) falls on a weekend or holiday, the deadline will be extended to the next business day. Claims received after the 18th of the month will be processed prior to month end if time and volumes permit.

My software program includes a field for “Manual Review Indicator”. What is it and when would I use it?

For most claims, this field would be blank; however, if the claim requires special consideration (e.g., two identical services billed same day), a Y indicator should be entered in this field. If Y is used, the claim will be flagged for internal manual reviewed and adjudication.

Supporting documentation must be sent to the ministry so that it can be matched to the claim submission. The “Claims Flagged for Manual Review” form (2404-84) indicates the information that is required for claims submitted with a Y indicator. This information is to be included in the supporting documentation as well. The form and supporting documentation should be faxed to your claims processing office:

<http://www.health.gov.on.ca/en/pro/programs/ohip/claimsoffice/default.aspx>

When claims are submitted, how do I get notified of submission errors?

Claim errors are listed on your Claims Error Report which will be sent to you within 48 hours after the file submission. Errors reported must be corrected and resubmitted in order for payment to be made. Error reports should be retained in order to track claims that may not appear on the next RA.

When is a claim considered stale dated?

Claims must be submitted within six months of the service date. Claims submitted more than six months after the service has been rendered will not be accepted for payment unless there are extenuating circumstances as defined by ministry policy.

How do I inquire about a claim that has been overpaid/underpaid?

Inquiries regarding overpayments or underpayments should be made within four months of the RA on which the payment appears. Inquiries should be submitted to your claims processing office on a “Remittance Advice Inquiry” form (0918-84).

The above form is available online at:

<http://www.forms.ssb.gov.on.ca/mbs/ssb/forms/ssbforms.nsf/FormDetail?openform&ENV=WWE&NO=014-0918-84>